

Leader in sustainable forest products

Warranty



ARAUCOPLY

MORE THAN JUST A PRETTY FACE™

AraucoPly, the Plywood manufactured by Paneles Arauco S.A. (hereafter ARAUCO), has been manufactured and tested to meet all requirements of Plywood Structural Standard AS/NZS 2269 in products that are stamped and labeled accordingly, as per the following licenses granted by SAI Global:

- **Horcones Arauco Mill** - Licencia N° SMKB21663/1
- **Ranquil Nueva Aldea Mill** - Licencia N° SMKB21663

All AraucoPly Plywood is produced using 100% Radiata Pine veneers and is certified A bond using an Exterior Phenol-Formaldehyde resin, emission class E0 in accordance with Standard AS/NZS 2098.11.

AraucoPly not only meets or exceeds the quality expected in the marketplace, but also offers the following warranty for products purchased in Australia or New Zealand.

WARRANTY

ARAUCO warrants that AraucoPly products will not delaminate for 25 years from the date of purchase by the structure's original builder or original owner, when properly finished and installed. For these purposes, panel delamination is defined as a visible separation of plies in the panel as described in international Plywood standards like PS1-09. A panel is considered delaminated if visible ply separation at a single glueline exceeds 20 square centimeters.

LIMITATIONS

This warranty is in effect as long as AraucoPly panels have been properly installed and finished in accordance with published installation instructions from ARAUCO. Consult www.araucopy.com/oc for recommendations and the Australian or New Zealand Building Code for more information regarding proper installation and finishing associated with each application. Only panels that have been subjected to normal use and exposure will be covered by this warranty. Damage caused by misuse, negligence or acts of God such as fire, flood, wind, earthquakes or impact with foreign objects are expressly not covered. Also excluded are wood weathering characteristics like face veneer checking, leafing, veneer shelling, splitting and broken grain. Wood rot is also excluded from this warranty.

This warranty will not be effective if the product has undergone any kind of pressure and/or temperature above 130°C treatment process not applied by ARAUCO. If properly installed and finished AraucoPly products exhibit delamination, ARAUCO will agree to reimburse the original purchaser for the cost of comparable replacement panels only. ARAUCO shall have no liability under this warranty for any labor costs, including the cost of removing defective AraucoPly products.

This warranty states the entire liability of ARAUCO with respect to the products named above. The duration of any implied warranties of merchantability and fitness for a particular use are limited in duration to the duration of any express warranties stated herein. Under no circumstances will ARAUCO be liable for incidental or consequential damages arising out of negligence, tort, breach of warranty, contract, strict liability or any other basis and such damages are specifically excluded herein. Some countries do not allow limitations on how long an implied warranty lasts and/or the exclusion of incidental or consequential damages so the above limitations or exclusions may not apply to you (the original purchaser). This warranty gives you specific legal rights and may also have other rights which vary from country to country.

In case of any queries, please don't hesitate to contact us.

Sincerely,

Robert Busch
General Manager - Arauco Australia Pty Limited

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ARAUCO

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ARAUCO
Growing the Future